## Komatsu Forklift

Komatsu Forklift U.S.A. Inc., a member of the Komatsu Ltd. family, has a positive reputation for building rugged and dependable forklifts. They are renowned worldwide as a business who has a proud heritage and who maintains a standard of excellence in equipment production and design.

Komatsu Forklift U.S.A., Inc., a division of Komatsu Forklift Co., Ltd., International Division and Komatsu Utility Co., Ltd remains faithful to their pledge of helping to foster a healthier tomorrow. The company heritage dates back to 1921, when Komatsu, Ltd started out in Japan as a producer of mining and construction equipment. Very soon the company grew into an industry leader and was accountable for building Japanâ??s first contemporary bull dozer and farm tractor.

Over the past few decades, Komatsu has evolved to become a international giant due to their stability and expertise within the various fields of logistics, excavating, construction and mining. With modern models and technological superiority, they continue to be at the forefront of these industries.

Since 1945, Komatsu Forklift Co. Ltd has matured tremendously. Using current design methods and superior production capabilities, Komatsu has distinguished themselves through the fabrication of dependable and rugged forklifts that clients from around the world have come to depend on. In 1976, Komatsu Forklift U.S.A., Inc was established to meet the mounting need for its products in the North American market. To better expenditures and efficiencies, a contemporary plant was developed in Covington, Georgia in 1990, to unite all U.S. Komatsu Forklift product support and manufacturing operations.

Komatsu Forklift U.S.A. continues to meet the needs and demands of their customers globally while remaining a leading manufacturer and supplier of progressive lift trucks and forklift accessories. Central and Latin America, Mexico, the Caribbean and South America are home to some of Komatsuâ??s satisfied customers along with their North American consumers.

After countless years of establishing and preserving quality customer service relationships with clients, Komatsu Forklift recognizes that satisfying the needs of the customer is vital. Komatsu starts all original initiatives and product developments with the customer's input. By welcoming participation and criticism, they are able to determine client wants and expectations then cultivate progressive creations and then build to exceed Komatsu Engineering Principles. Assuring customers that quality is planned from the start and sustained throughout the production, service and sales processes, allows Komatsu to end up with a top-quality product from start to finish.

The engineers at Komatsu are experts who specialize in designing heavy-duty equipment, lift trucks and construction equipment. Their design expertise assures that every piece of equipment will last in even the toughest functions and environments. Adherence to stringent engineering principles permits Komatsu Forklift to satisfy ISO 9001 standards. Computer aided design and stringent in-house quality standards all contribute to superior forklift products. Komatsu Engineering Standards translate the contemporary and innovative technology used in advanced mining and construction equipment into world class equipment.

The contemporary facility in Covington, Georgia has all the needed requirements for full scale production. This plant can take raw steel and manipulate it by preparing, welding, and fashioning it. When assembled and painted the lift trucks are ready to leave the plant and enter the marketplace. Maintaining quality control throughout the length of the manufacturing process, assures clients that the quality is built into Komatsuâ??s products from the very beginning.

Komatsu believes given that a product is only as valuable as the individuals who sell and support it, their dealers make all the difference. Komatsu Forklift is proud of their committed seller networks who strive to exceed expectations. Specialized in all elements from sales, service or operating instruction, or aftermarket support, their diverse association of experienced and capable experts are available. Komatsu Forklift Supplier locations across the nation have a Komatsu OEM parts on-hand to provide the essential service required to keep customersâ?? operations running fluently. Computerized, real-time access with next day delivery from their highly automated distribution center is another option. The online K-Link system assists sellers with online parts management, service and acquisition for all major forklift models.

At Komatsu Forklift U.S.A., Inc. they recognize that their world-class customers depend on Komatsu lift trucks in their day-to-day operations. So Komatsu focuses their attention on their countrywide account clients permitting them to benefit from an original relationship that lets them tailor their partnership in order to enhance consumer efficiency and profits. Komatsu countrywide account clients have access to on-line components and operations support system and a comprehensive fleet administration program, providing the ability for Komatsu to be their total solution for any forklift concerns.

The reliable and resourceful team at Komatsu Forklift U.S.A., Inc., are focused on offering their customers an exceptional experience whether or not it is through sales, instruction, maintenance, or aftermarket support. They want to ensure the level of client service provided will help their clients meet or exceed their objectives and build a profitable business/client partnership in the process. Komatsu strives to identify with each of their customersâ?? unique methods of doing business and enjoys working together to develop a plan to best insure their ongoing success.

Komatsu invites you to contact your local Komatsu forklift dealer today in order to learn more about the variety of services and applications they have available. Customer satisfaction and support are two of the businesses top priorities and it is easy to see why thousands of consumers world-wide depend on the Komatsu family of products each day.